National Calendar of Training Events

**September – December 2017**



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| **Date** | **Course Details** |  **Venue and Time** |
| **13 Sept****Level 2** | [**Family Law**](https://learning.ciboard.ie/blocks/cibfindacourse/index.php?courseid=206)Anne O’Carroll, Cascade Training Consultancy | Brehon Hotel, Muckross Road, Killarney, Co. Kerry. 10.00am – 4.30pm |
| **14 Sept****Level 2** | [**State Pensions**](https://learning.ciboard.ie/blocks/cibfindacourse/index.php?courseid=207)Sheila Hayes, Training Officer, Malahide CIC | Bridge House Hotel, Tullamore, Co. Offaly. 10am – 4.30pm |
| **21Sept****Level 2** | [**State Pensions**](https://learning.ciboard.ie/blocks/cibfindacourse/index.php?courseid=208)Sheila Hayes, Training Officer, Malahide CIC | Sligo Park Hotel, Pearse Road, Sligo10.00am – 4.30pm |
| **27 Sept****Level 2** | [**Immigrants’ Rights and Entitlements**](https://learning.ciboard.ie/blocks/cibfindacourse/index.php?courseid=210)Immigrant Council of Ireland (ICI) | Hilton Dublin Hotel, Kilmainham, Dublin 8. 10.00am – 4.30pm |
| **17 Oct****Level 3** | [**Advanced Means Testing**](https://learning.ciboard.ie/blocks/cibfindacourse/index.php?courseid=211)Ciara Murray, Training Consultant | Radisson Blu Hotel, Athlone,Co. Westmeath. 10.00am – 4.30pm |
| **18 Oct****Level 2** | [**Recent Developments in Employment Law**](https://learning.ciboard.ie/blocks/cibfindacourse/index.php?courseid=212)Alan Haugh, Barrister-at-Law | Hilton Dublin Hotel, Kilmainham, Dublin 8. 10.00am – 4.30pm |
| **19 Oct****Level 2** | [**Personal Taxation**](https://learning.ciboard.ie/blocks/cibfindacourse/index.php?courseid=213)Sheila Hayes, Training Officer, Malahide CIC | Hilton Dublin Hotel, Kilmainham, Dublin 8. 10.00am – 4.30pm |
| **24 Oct****Level 2** | [**Rent Supplement and Housing Assistance Payments**](https://learning.ciboard.ie/blocks/cibfindacourse/index.php?courseid=214)Community Law and Mediation Service (CLM)  | Killeshin Hotel, Dublin Road, Portlaoise,Co. Laois. 10.00am – 4.30pm |
| **25 Oct****Level 2** | [**Immigrants’ Rights and Entitlements**](https://learning.ciboard.ie/blocks/cibfindacourse/index.php?courseid=215)Immigrant Council of Ireland (ICI) | Anner Hotel, Dublin Road, Thurles,Co. Tipperary. 10.00am – 4.30pm |
| **1 Nov****Level 2** | [**Maximising Income for Persons Returning to Work**](https://learning.ciboard.ie/blocks/cibfindacourse/index.php?courseid=216)Sheila Hayes, Training Officer, Malahide CIC | Sligo Park Hotel, Pearse Road, Sligo10.00am – 4.30pm |
| **7 Nov** **Level 3** | [**Employment Law – Advanced**](https://learning.ciboard.ie/blocks/cibfindacourse/index.php?courseid=220)Alan Haugh, Barrister-at-Law | Absolute Hotel, Sir Harry’s Mall,Limerick. 10.00am – 4.30pm |
| **8 Nov****Level 3** | [**Advanced Means Testing**](https://learning.ciboard.ie/blocks/cibfindacourse/index.php?courseid=217)Ciara Murray, Training Consultant | Sligo Park Hotel, Pearse Road, Sligo10.00am – 4.30pm |
| **8 Nov****Level 2** | [**Maximising Income for Persons Returning to Work**](https://learning.ciboard.ie/blocks/cibfindacourse/index.php?courseid=218)Sheila Hayes, Training Officer, Malahide CIC | Glenview Hotel, Glen of the Downs,Delgany, Wicklow. 10.00am – 4.30pm |
| **9 Nov****Level 2** | [**Family Law**](https://learning.ciboard.ie/blocks/cibfindacourse/index.php?courseid=219)Anne O’Carroll, Cascade Training Consultancy | Sligo Park Hotel, Pearse Road, Sligo10.00am – 4.30pm |
| **16 Nov****Level 2** | [**Personal Taxation**](https://learning.ciboard.ie/blocks/cibfindacourse/index.php?courseid=221)Sheila Hayes, Training Officer, Malahide CIC | Ambassador Hotel, Military Hill.St. Luke’s, Cork. 10.00am – 4.30pm |
| **21 Nov****Level 2** | [**The Rights of the Online Consumer**](https://learning.ciboard.ie/blocks/cibfindacourse/index.php?courseid=222)European Consumer Council (ECC) Ireland  | Hilton Dublin Hotel, Kilmainham, Dublin 8. 10.00am – 4.30pm |
| **28 Nov****Level 2** | [**Rent Supplement and Housing Assistance Payments**](https://learning.ciboard.ie/blocks/cibfindacourse/index.php?courseid=223)Community Law and Mediation Service (CLM) | Sligo Park Hotel, Pearse Road, Sligo10.00am – 4.30pm |
| **30 Nov****Level 2** | [**The Rights of the Online Consumer**](https://learning.ciboard.ie/blocks/cibfindacourse/index.php?courseid=224)European Consumer Council (ECC) Ireland | Ambassador Hotel, Military Hill.St. Luke’s, Cork. 10.00am – 4.30pm |

**Course Fees:**

Citizens Information Service (CIS) Staff/volunteers, MABS staff and NAS staff: **No fee**

All others:Half-day course - **€50** One-day course (including lunch) - **€100**

**Note**:

Do not send a cheque to the Citizens Information Board. An invoice is issued after

the event.



Courses at **Level 1** are suited to personnel who have completed a comprehensive induction training programme and have some experience of giving information to the public.

Courses at **Level 2** are for Information Providers who have completed the Essential Training for Information Providers (ETIP) Programme or its predecessor the Information Providers Programme (IPP) and/or have at least one year’s experience of operating independently in a CIS providing information, advice and assistance to the public.

Courses at **Level 3** are advanced courses for experienced Information Providers who have Year 1 of the Information, Advice and Advocacy Practice (IAAP) or Information, Provision and Advocacy Practice (IPAP) and for those who have a solid knowledge of the course subject matter on offer and wish to enhance and deepen that knowledge.

**Enquiries to:**

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