Citizens **Information** Board information advice advocacy



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This leaflet is published by the Citizens Information Board.

The Citizens Information Board provides independent information, advice and advocacy on public and social services through citizensinformation.ie, the Citizens Information Phone Service and the nationwide network of Citizens Information Centres (CICs). It is responsible for the Money Advice and Budgeting Service (MABS) and the National Advocacy Service for people with disabilities.

The information in this leaflet is for general guidance only and is not a legal interpretation.

Call **0818 07 4000**Visit **citizensinformation.ie**

Getting more information

If you are leaving school, this guide is for you. It deals with some of the practical questions about education and employment that you may have at this time. It can only provide a brief overview of the options and schemes available to you.

You can also get information on all the topics covered in this leaflet from the network of Citizens Information Centres and from the national Citizens Information Phone Service on **0818 07 4000**.

Find out more with QR codes

Point the camera on your smartphone at the black-and-white QR code to get to the online version of this leaflet where you will find links to all the topics covered.



You can follow us on Facebook @citizensinformation or on Twitter @citizensinfo



Starting out

Leaving school can be an exciting time with many opportunities and possibilities ahead of you.

In this guide we look at some of your options for further education and training. We also briefly look at what you need to know when starting work for the first time and the supports available if you are unemployed.

Personal Public Service number

You should check that you have a **Personal Public Service (PPS) number**. This is a unique number that you use to access public services, including social welfare, tax, education and health services. If you do not know your PPS number, contact **your Intreo Centre or local Social Welfare Branch Office** and the staff there can find your number for you.

Public Services Card

You need a **Public Services Card (PSC)** to access social welfare and certain other government services.

To get a PSC, you need to make an appointment at a **PSC Registration Centre** (Intreo Centre or Social Welfare Branch Office) to prove your identity. Once you have your PSC, you can also create a verified **MyGovID** account. MyGovID allows you to access a range of public services online.

Renting a place to live

If you plan to live away from home, work out how much you can afford for rent. Don't forget to allow for bills like electricity and heating and to budget for food and other expenses.

Tenants have certain rights. For example, you are entitled to **minimum standards of accommodation** and a **rent book**. You also have obligations as a tenant, such as paying your rent on time and keeping the property in good order.

Threshold provides information about what you should know before you

sign a lease. Its advice centres can help if you need advice about your **rights and obligations as a tenant**. See **threshold.ie** for contact details and opening hours.

Your tenancy must be registered with the Residential Tenancies Board (RTB). The RTB also provides a service to help resolve disputes between landlords and tenants. You can contact the **RTB** to ask questions you have about your rent and tenancy.

Register to vote

Once you are 18, you can **register to vote** in all elections and referenda. Application forms are available on **checktheregister.ie** or from all local authorities, post offices and public libraries. You should return the completed form to your local authority.

Managing your money

The Money Advice and Budgeting Service (MABS) provides advice on planning a weekly budget. You can find useful information on the MABS website, **mabs.ie**, or you can call the MABS helpline on 0818 07 2000 to speak with an adviser.

Call **0818 07 4000**Visit **citizensinformation.ie**

To vote get application forms on checktheregister.ie



Education and training

There are many courses to help you get further education, skills and qualifications.

You can find information on **qualifax.ie** about the different courses available. You can take the **interest assessment test** and find courses that fit your interests. There is a calendar of **career events** that run throughout the year.

Post Leaving Certificate (PLC) courses offer a mix of practical work, academic learning and work experience. They are a step towards skilled employment in a wide range of areas, including childcare, computing and technology, and tourism. PLC courses run throughout the country and are at Levels 5 or 6 of the **National Framework of Qualifications**. You can go on to further studies at third-level after you complete your PLC course. There is a list of colleges by region on the Education and Training Boards Ireland website: **etbi.ie**.

If you intend to continue to **third-level education** in Ireland, you apply through the **Central Applications Office (CAO)**. You register an account with **cao.ie** and complete your CAO application form online. The CAO website and handbook gives detailed information on how to apply. See **cao.ie**.

The **Higher Education Access Route (HEAR)** admissions scheme allocates a number of third-level places on a reduced-points basis to school leavers from socially disadvantaged backgrounds. The **Disability Access Route to Education (DARE)** offers places on a reduced-points basis to school leavers with disabilities. You apply online through the CAO for both schemes. For more information, see **accesscollege.ie.**



Qualifications help you get a job.

Call **0818 07 4000**Visit **citizensinformation.ie**

Financial support

If you are a full-time PLC student or third-level undergraduate you may qualify for a **student grant**.

The grant has two elements: a maintenance grant and a fee grant. A maintenance grant is a contribution toward your living costs. A fee grant can cover all or part of your fees, the **Student Contribution** and the cost of essential field trips.

There is an extra grant for students from disadvantaged backgrounds, which tops up the ordinary student grant. You may qualify for this if you or your parents are getting certain social welfare payments or taking part in certain programmes. If you think you may be eligible for a student grant, you should register with Student Universal Support Ireland (SUSI) online at **susi.ie** as soon as the application process opens on 28 April 2022.

The **Free Fees Initiative** allows you to participate in higher education without paying tuition fees. You will still have to pay the Student Contribution. There is no separate application form for free fees. Your eligibility will be assessed on the basis of the information you give when you apply for a college place.

Tax relief on tuition fees and the Student Contribution may be available to you or to the person paying your fees.

You may get a **Back to Education Allowance** to participate in full-time education if you have been out of school for some time and you are getting a qualifying social welfare payment.

For more information on financial supports for education, see **citizensinformation.ie**.

Training and apprenticeships

There are **Further Education and Training (FET) courses** in a range of different areas. You may be paid an allowance, depending on your circumstances and the course.

Apprenticeships provide on-the-job training with an employer. While you are training on the job for a qualification, your employer will pay you a recommended apprenticeship wage. You can find a list of apprenticeships on **apprenticeship.ie**.

You can get advice on training, apprenticeships and employment programmes from your Intreo Centre. You can also find out more on **jobsireland.ie**.

The **Youthreach** programme provides education and training opportunities to people aged 15 to 20 who have left school without formal qualifications.

Contact your nearest Intreo Centre to find out about the **Work Placement Experience Programme (WPEP)**. This Scheme gives people who have never had a job or who have lost their job a chance to get work experience.



Working

If you are looking for work you should register with your Intreo Centre. It provides information and advice for jobseekers, including a list of job vacancies.

You can find your nearest Intreo Centre on **gov.ie**. The website **jobsireland.ie** also advertises job vacancies and allows you to post your CV online so that employers can access it.

Your rights at work

Your employer must inform you in writing of the terms and conditions of the job. When you start the job, your employer has a certain amount of time to give you this information.

Call **0818 07 4000**Visit **citizensinformation.ie**

If you do not get this information you should ask your employer for it. If you are **working and aged under 18** your employer must also give you a copy of the official summary of the Protection of Young Persons (Employment) Act 1996.

You have certain **rights under employment law** such as the **number of hours you can work**, **breaks at work**, **minimum wage** and **annual leave**. Your **contract** may provide for more than your statutory minimum entitlements but not less. If you are not getting your rights or entitlements, or if you lose your job and consider that your dismissal was unfair, you can get help to enforce your employment rights.

For more information on your employment rights visit the Employment section on **citizensinformation.ie.** You can also phone the Workplace Relations Commission's Information and Customer Service on 0818 80 80 90, or visit **workplacerelations.ie**.

Paying tax and PRSI

Your employer deducts **income tax**, the **Universal Social Charge (USC)** and **Pay Related Social Insurance (PRSI)** from your wages. These deductions should be shown on your payslip. The amount deducted depends on how much you earn and your personal circumstances. Your PRSI contributions help you to qualify for social welfare payments if you are ill or unemployed.

When you get a job, you must register the details of your new job online through Revenue's myAccount service. Click on the 'Jobs and pensions' section at **Revenue.ie** and follow the instructions for 'Starting your first job'. If you don't register your new job and give your employer your PPS number, you may pay higher tax on an emergency basis. When you register with Revenue, your employer will get a Revenue Payroll Notification (RPN) and can refund you if you have paid too much tax.

All workers have tax credits that reduce the amount of tax they have to pay. Other reliefs can reduce your income tax, for example, if you pay college fees or medical expenses. For more information on tax when starting work and tax credits and reliefs see revenue.ie or citizensinformation.ie.

At the end of the tax year you will be able to request an end of year statement through Revenue's myAccount service to **review your tax** and see if you have paid the correct amount of tax and USC for the year.

If you are ill

You must tell your employer if you get sick and cannot go to work. Your employer may or may not pay you when you are out sick. If you are on **sick leave** you should apply for **Illness Benefit** – your GP (doctor) should have the application form. If you are not entitled to Illness Benefit you should still send medical certificates to the Department of Social Protection because you may be entitled to **PRSI credits**. Credits are PRSI contributions which you do not have to pay for that keep your social

insurance record up to date. For more information on Illness Benefit see the Social welfare payments section on citizensinformation.ie.

Injury at work

There are special social welfare provisions, called **Occupational Injuries** Benefits (OIB), for workers who are injured at work or on the way to or from work.

If you are injured at work or travelling to or from work, you should tell your employer immediately and apply for a declaration of accident at work using the Illness Benefit (and Injury Benefit) application form which is available from the Department of Social Protection.



Health services

You may qualify for a **medical card** if your income is below a certain amount. A medical card entitles you to medical care for free.

If you are aged 16 to 25 and you are dependent on your parents, you can get a medical card if your parents have a means-tested medical card. If you are financially independent from your parents, you may be entitled to a medical card if your income is below a certain amount.

If you are not eligible for a medical card, you may qualify for a **GP visit** card. A GP visit card allows you to visit your doctor for free.

You can also access the Drugs Payment Scheme. With the **Drugs Payment Scheme** you don't pay more than €80 in any month for approved prescribed medicines for yourself and your family in that month.

You can apply online for a medical card, GP visit card or the Drugs Payment Scheme card on **mymedicalcard.ie** or get an application form from your Local Health Office. For details of your Local Health Office call the Health Service Executive (HSE) information line on Freephone: 1800 700 700 or see the website **hse.ie**.

For other health services, including information about **mental health**, **contraception**, **unplanned pregnancy**, **sexual health** and **hospital services**, contact the HSE. You can use the webchat facility HSELive on **hse.ie**. Your GP can also advise you and can refer you to available supports and services.



Claiming social welfare benefits

You may qualify for a social welfare payment, either Jobseeker's Benefit or Jobseeker's Allowance, if you are aged 18 or over, unemployed and looking for work.

You apply for a jobseeker's payment at your Intreo Centre or local Social Welfare Branch Office. This is also known as **signing on**. You can download application forms for jobseeker's payments from **gov.ie**. You can also apply online at **MyWelfare.ie**.

To qualify for **Jobseeker's Benefit** you must have paid PRSI contributions for at least two years. **Jobseeker's Allowance** is a means-tested payment and you do not need to have paid PRSI to qualify.

If you have just left school and are looking for a job, you cannot get Jobseeker's Allowance until three months after you have finished school and exams. If your parents are getting a social welfare payment, they can continue to get an **Increase for a Qualified Child** for you for these three months.

If you are aged over 18 and in financial difficulty, you can apply for a basic weekly **Supplementary Welfare Allowance**.

You can get a list of offices that administer the Supplementary Welfare Allowance scheme on **gov.ie**. or contact your Intreo Centre or local Social Welfare Branch Office.

Call **0818 07 4000**Visit **citizensinformation.ie**



At what age can I...?

Leave school

Age 16 or when you finish three years of post-primary education, whichever is the later

Leave home

Age 16 – with parental consent

Age 18 – without parental consent

Get a job

Age 14 – up to seven hours per day (35 hours per week) during school holidays

Age 15 – up to eight hours per week during term-time and up to seven hours per day (35 hours per week) during school holidays

Age 16 – up to eight hours per day and 40 hours per week

Drive on the public road

Age 16 – motorbike up to 11kW and up to 125cc, moped with a maximum speed of 45kph, work vehicle such as a tractor or JCB

Age 17 – car and other vehicles with seats for up to eight passengers and maximum weight of 3,500 kg

Age 18 – motorbike up to 35kW, goods vehicles up to 7,500 kg

Age 21 – buses with seats for up to 16 passengers

Buy alcohol

Age 18 – if you are aged under 18, you cannot buy alcohol and must be accompanied by a parent on a licensed premises and may only remain on the premises up to 9pm (10pm from May to September). If aged 15 to 17, you can stay later when attending a private function at which a substantial meal is being served.

Drink alcohol

Age 18 – if you are aged under 18, you can drink alcohol in a private residence if you have parental consent

Buy cigarettes

Age 18

Be charged with a criminal offence

Age 10 – for murder, manslaughter, rape and aggravated sexual assault

Age 12 – for other criminal offences

Consent to medical treatment

Age 16

Give blood

Age 18

Consent to having sex

Age 17

Marry

Age 18

Apply for a 10-year passport

Age 18 – if you are younger you can only apply for a five-year passport

Book a holiday or flight

Age 18

Apply for a National Age Card

Age 18

Register to vote

Age 18 for all elections and referenda

Call **0818 07 4000**Visit **citizensinformation.ie**

Stand for elections

Age 18 – local elections

Age 21 – national and European elections

Age 35 – presidential election

Apply for a gender recognition certificate

Age 16 – parents can apply on your behalf if you have a Court Exemption Order

Age 18 – without parental assistance

Sit on a jury in court

Age 18

Enter a legally binding contract

Age 18 – except for certain contracts such as for necessities (for example, food) or apprenticeships

Make a will

Age 18



Further information

Citizens Information

citizensinformation.ie

Citizens Information Phone Service

Call: 0818 07 4000 Monday to Friday, 9am – 8pm

Citizens Information Centres

Visit **centres.citizensinformation.ie** to find your nearest centre.

Department of Social Protection

Information Section Call: 0818 66 22 44

gov.ie

Health Service Executive

Information on mental health services and supports Call: 1800 111 888 yourmentalhealth.ie

Jigsaw

National Centre for Youth Mental Health Find your nearest service on iigsaw.ie

Jobs Ireland jobsireland.ie

My Options helpline and counselling service

Information and support on all your options if you have an unplanned pregnancy.

Call: 1800 828 010

MyOptions.ie

Residential Tenancies Board

Call: 0818 30 30 37

rtb.ie

Road Safety Authority

Information on getting a driving licence.

rsa.ie

Spunout

Information and support for young people.

spunout.ie

Threshold

Accommodation advice centres in Dublin, Cork and Galway.

threshold.ie

Workplace Relations Commission

Information and Customer Service

Call: 0818 80 80 90 workplacerelations.ie

Youth Information Centres

Find your nearest centre on youthworkireland.ie

Notes	

Notes

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Citizens Information C;





citizensinformation.ie



0818 07 4000 - Mon to Fri, 9am - 8pm



Local centres - locations nationwide

Citizens Information Board Head Office Ground Floor, George's Quay House, 43 Townsend St, Dublin 2 t: 0818 07 9000, e: info@ciboard.ie

citizensinformationboard.ie